

## **STARHUB'S SERVICE SPECIFIC TERMS & CONDITIONS**

### **INTERNET BRIDGING KIT**

These are StarHub's Service Specific Terms and Conditions for Customers who have been issued our Internet Bridging Kit.

#### **1. SERVICE SPECIFIC TERMS AND CONDITIONS**

- 1.1. In addition to these Service Specific Terms & Conditions, there may be other Service Specific Terms & Conditions (specifically, the Mobile Service Specific Terms & Conditions) which would apply specifically to the Service that you have subscribed for or the value-added Services that you have purchased.
  
- 1.2. The Terms & Conditions: These Service Specific Terms & Conditions, together with the Consumer General Terms & Conditions, and other Service Specific Terms & Conditions form the terms of the contract between you, the consumer, and us, StarHub (collectively the "**Terms & Conditions**"). You agree to use the Services in accordance with the Terms & Conditions and our policies, guidelines, instructions, notices and directions as may be prescribed by us from time to time. The provisions of StarHub's Personal Data Protection Policy would also apply to your relationship with us.

#### **2. ACKNOWLEDGEMENT**

- 2.1. You acknowledge that the Internet Bridging Kit has been provided to you on a goodwill basis while repairs and/or servicing is ongoing until the date of restoration of the Fibre Service. Upon restoration of the Fibre Service (which shall be determined by StarHub solely) or at StarHub's instruction or within three (3) months from the date of delivery of the Internet Bridging Kit, whichever is earlier, you shall return the Internet Bridging Kit to StarHub by delivering the Internet Bridging Kit to StarHub or StarHub's Technician in good condition and working order, ordinary wear and tear excepted, as it was at the date of delivery of the Internet Bridging Kit. You agree to not hold on to the Internet Bridging Kit longer than permitted.
  
- 2.2. In no event shall the Internet Bridging Kit be in your possession for longer than three (3) months.

#### **3. USE OF INTERNET BRIDGING KIT**

- 3.1. You shall only use the Internet Bridging Kit in a careful and proper manner and will comply with all laws, rules and orders regarding the use, maintenance and storage of the Internet Bridging Kit. You expressly warrant to not use the Internet Bridging Kit or the SIM installed in the Internet Bridging Kit for any improper or illegal purpose.
  
- 3.2. You are responsible for using, storing and keeping the Internet Bridging Kit in accordance with the applicable instructions, notices or specifications and you must not modify, tamper or

interfere with the Internet Bridging Kit in any way, nor allow anyone else (other than a person authorised by us) to do so.

#### 4. USAGE

4.1. Speed limit of 1Mbps will be imposed on your Mobile surfing speed when you exceed 65GB at any time during a calendar month. StarHub reserves the right to take possession of the Internet Bridging Kit or terminate its use if the SIM card is used for overseas data, voice call, SMS or services other than the local data service. StarHub reserves the right to impose the full prevailing charges for any usage exceeding 65GB local data.

For full terms and conditions of Mobile Services, visit

<https://www.starhub.com/content/dam/starhub/legal-notices-and-terms/consumer/mobile.pdf>

#### 5. TITLE

5.1. The Internet Bridging Kit is and shall remain the exclusive property of StarHub. You shall keep the Internet Bridging Kit free and clear of any liens or other encumbrances and shall not permit any act where StarHub's title or rights may be negatively affected.

#### 6. RISK OF LOSS

6.1. Except to the extent caused by the acts or omissions of StarHub, you shall bear the entire risk of the Internet Bridging Kit being lost, destroyed or otherwise unfit or unavailable for use from any cause whatsoever after it has been delivered by StarHub to you and while the Internet Bridging Kit is in your possession. You shall keep and maintain the Internet Bridging Kit clean and in good working order and repair.

6.2. In the event the Internet Bridging Kit is lost or damaged (in whole or in part), you shall pay to StarHub the following costs:

- a. **5G Router:** \$400 inclusive of GST
- b. **4G LTE Mobile Wi-Fi (MiFi) device:** \$400 inclusive of GST
- c. **Mobile Sim Card:** \$38.15 inclusive of GST

6.3. In the event the Internet Bridging Kit's sim card slot is found to be tampered with in any way, you shall pay to StarHub the following cost:

- a. **Sticker removed / Signs of sim card removal / Signs of tampering:** \$38.15 inclusive of GST

#### 7. INDEMNITY

7.1. Except for damages, claims or losses due to StarHub's sole fault, you shall indemnify and hold StarHub free and harmless from any liability for damage, loss, claims, penalties or fines arising from your use and possession of the Internet Bridging Kit.

#### 8. GOVERNING LAW

8.1. This Agreement shall be governed by and construed in accordance with the laws of Singapore.